



## Helpful Hints for the VN2500 Bill Acceptor

1. If the bill acceptor will not accept bills, check the red diagnostic LED on the back of the acceptor (under the bill magazine). If the LED is:
  - a. OFF – The bill acceptor is not receiving power – check harness connections and vending machine fuses.
  - b. Flashing ONE time – remove the magazine and the lower bill path to remove bill jam.
  - c. Flashing TWO times – The Vending Machine Control board has turned off the bill validator – If the vendor operates normally using coins (try a test vend), then the changer needs to be “topped of” with 10 nickels, 10 dimes, and 10 quarters. This can be accomplished by using the vendor’s “Coin Dump” or “Tube Fill” mode. If the vendor does not have one of these modes, it may be necessary to vend product using coins until the bill acceptor is enabled by the VMC (usually 3-10 vends).
  - d. Flashing THREE times – Clean the bill path.
  - e. Flashing FOUR times – Clean the bill path.
  - f. Flashing FIVE times – Make sure the bill magazine is properly seated. Try a different bill magazine.
  - g. Slow, continuous flashing – power down vendor door, check harness connections, power up the door. If the bill acceptor does not return to operation, replace it a known working acceptor.
2. **Never** clean the bill acceptor with anything but a clean dry cloth or a cloth dampened with water.