# Hamilton Manufacturing Corp.

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# ACW Enclosure with External Display Installation Instructions

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# I. INTRODUCTION

The Hamilton Manufacturing External Display is a bright, highly visible message center designed not only to help customers through their transaction, but also to attract new customers. The External Display provides a 3" x 18" scrolling display visible from hundreds of feet away that is sure to attract attention.

While waiting for a customer to start a transaction, the External Display can display the same messages as the ACW Controller, or custom messages that have been programmed by the operator. These custom messages can be anything from additional information on using the car wash to special promotional messages. Such messages could include advertisements for weekly specials or discounted beverage prices in the attached convenience store. As soon as the customer takes some action, such as inserting money or choosing a wash selection, the External Display will automatically duplicate the messages shown on the ACW Controller Display. This helps the customer understand and use the wash more efficiently by seeing the instructions in such a bold fashion.

To insure visibility and durability in a variety of situations, the External Display PCB Assembly is protected by a stainless steel enclosure incorporating a 1/4" thick lexan shield. This shield not only helps protect against vandalism, but also helps filter out bright sunlight, making the display extremely visible in nearly all situations.

### II. INSTALLATION

#### **INSTALLATION OF ENCLOSURE**

- **STEP 1.** Switch off the power to the Auto Cashier at the main breaker panel.
- **STEP 2.** Unlock and open the door to the Auto Cashier.
- **STEP 3.** Break loose, but DO NOT REMOVE THE ANCHOR BOLT securing the

Autocashier to the base.

### WARNINGIIThe Auto Cashier becomes top heavy when the door is open. IF BOLTS AREREMOVED ALLAT ONCE, THE UNIT MAY FALL OVER CAUSING INJURY.

- **STEP 4.** Loosen the conduit connectors.
- **STEP 5.** Remove the two anchor bolts on the RIGHT SIDE of the bottom of the Auto Cashier. LEAVE THE ANCHOR BOLTS ON THE LEFT SIDE IN PLACE.
- **STEP 6.** Lift up the right side of the Autocashier approximately 1/2". Slide the bottom flange of the RIGHT SIDE PIECE under the Auto Cashier. Make sure the front flange of the RIGHT SIDE is in front of the flange that is already part of the Auto Cashier. Maneuver the SIDE PIECE and the Auto Cashier cabinet around until all the holes line up.
- **STEP 7.** Reinstall the anchor bolts, but do not tighten completely.
- **STEP 8.** Repeat steps 6 & 7 for the LEFT SIDE PIECE. REMOVE ONLY THE LEFT SIDE ANCHOR BOLTS.
- **STEP 9.** Set the LIGHT BRACKET on the top of the two SIDE PIECES. Make sure that the SIDE PIECES set outside of the small tabs located at the front, lower outside edges of the LIGHT BRACKET.
- **STEP 10.** Install four 10-24 x 3/8" screws to secure the LIGHT BRACKET to the SIDE PIECES. Make sure the edges of the LIGHT BRACKET are flush with the outside surfaces of the SIDE PIECES before tightening the screws.
- **STEP 11.** Run conduit up from the conduit hole in the back of the machine to the utility box intended for the fluorescent lamp wiring. Follow all applicable local codes. It is recommended to use a separate breaker for the fluorescent lamp so that it can be turned off during the day.
- STEP 12. Remove the knockouts from the mounting holes in back of the Auto Cashier cabinet.
- **STEP 13.** Remove the  $1/4 \ge 20$ " nuts from the stude on the BACK PIECE.
- **STEP 14.** Push the BACK PIECE studs through the holes on the SIDE PIECES and the back of the cabinet.

- **STEP 15.** Reinstall the  $1/4 \ge 20$ " nuts onto the studs, but do not tighten.
- **STEP 16.** Make sure the SIDE PIECES are pushed toward the center of the cabinet as far as possible and tighten the anchor bolts.
- **STEP 17.** Tighten the nuts.
- **STEP 18.** The TOP PIECE is designed to slide forward and slip into catches on the rear of the LIGHT BRACKET. Set the TOP PIECE onto the LIGHT BRACKET about two inches rearward of the closed position. Hold the front of the TOP PIECE up about 1/2" to clear the Display and push forward until it stops. Push down on the TOP PIECE to set it in place.
- **STEP 19.** Install two security screws from the underside of the LIGHT BRACKET and into the TOP PIECE.



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#### **INSTALLATION OF WIRING FOR DISPLAY**

The External Display is powered by a transformer and controlled by the ACW4v4.3B.13ZE Auto Cashier Controller (Part No. 49-1212A), or a later model. The following accessories are used:

Part #	Part Description
49-1212A	ACW4v4.3B.13ZE Controller
60-0331A	External Display Transformer Assembly
48-2129A	External Display Transformer Harness
48-2130A	External Display Communication Harness

- Step 1. Mount the Transformer Assembly by first removing the Coin Hopper from the Auto Cashier. Unplug both ends of the cable that connects to the Coin Hopper. Next, remove the two nuts and lockwashers at the back of the Hopper Mounting Plate. Set the Transformer Assembly onto the Hopper Mounting Plate studs with the Transformer facing downwards. Re-install the nuts and lockwashers.
- Step 2. Remove the 12-pin Hopper Connector that is snapped into a bracket on the rear wall of the Auto Cashier. Plug the 12-pin female connector of the Display Transformer Harness onto the end of the connector just removed from the bracket. Snap the 12-pin male connector of the Display Transformer Harness into the bracket. Re-install the cable that originally connected to the Coin Hopper.
- Step 3. Connect the square 4-pin male connector of the Display Transformer Harness to the Transformer.
- Step 4. The singular white wire of the Display Transformer Harness must be connected to the 22-pin edge connector at the top of the Controller. Route the white wire with the existing harness along the rear bottom of the Auto Cashier and follow the harness as it proceeds onto the door and into the Controller Housing. With the Snap Cover off the Controller Housing, gently remove the long, black connector from the top of the Controller. Carefully insert the terminal of the white wire into the small slot marked as #16. Be sure the terminal is inserted far enough so there is no exposed metal (there will be a faint click heard when the terminal reaches its required depth).
- **Step 5.** Secure the long 4-pin connector to the rear wall of the Auto Cashier with the supplied stick-on cable clamp in a convenient position.

**Step 6.** The Data Communication Harness supplied with the kit is connected from the long 4-pin connector to the terminal strip located inside the Hood, splicing in extra wire if necessary. The connections inside the External Display Enclosure should be made as shown below.

Wire Color	Terminal #
RED	6
BLK	7
BLK	8
WHT	9

# III. OPERATION

The External Display receives serial data from the ACW Controller. The data received is then displayed in a scrolling fashion. The message being displayed depends on whether the ACW system is processing a transaction, and if Custom External Display Messages have been programmed.

First, in the case of processing a customer transaction, the External Display will exactly duplicate the messages shown on the ACW Controller. For example, messages such as "Deposit \$4.00 WASH & WAX", "Credit \$1.00", and "Thank You! Please Drive Ahead" will be displayed. These messages help the customer to follow the transaction and understand what is to be done.

When there are no transactions being processed the messages displayed on the External Display will depend on whether any Custom External Display Messages have been programmed (instructions on how to program Custom External Display Messages are shown on page 8 of this manual). If *all* Custom External Display Messages have been programmed to "NOT USED ", the External Display will show the same messages as the ACW Controller's Welcome Messages.

If there are any Custom External Display Messages programmed and set to be displayed (any message not set to "NOT USED" will be displayed), these messages will be shown during this idle period. Up to 4 different messages of 40 characters each can be programmed. If more than one External Display Message is programmed and displayed, the External Display will show each 40-character message for approximately 12 seconds then display the next message. Twelve seconds allows each 40-character message to be scrolled across the display approximately two times. This continues until all programmed messages have been displayed and the cycle repeats.

## IV. PROGRAMMING

To program Custom External Display Messages, starting from the RUN MODE, press the ACTION button to enter the MENU MODE. Using the RED and BLUE buttons, scroll through the categories until "EXT DIS-PLAY MSGS?" is displayed. Enter the PROGRAMMING MODE by pressing the ACTION BUTTON. The display will read:

MSG	#1	1 <sup>st</sup>	HALF	
Briefly, then				

NOT USED

The second message displayed is the first 20 characters of the current external display message #1. To change this message, use the RED and BLUE buttons to toggle between "NOT USED" and the current custom message. When the desired message is displayed you may either program the next 20 characters of the message or exit the PROGRAMMING MODE. Repeatedly pressing the ACTION button scrolls through each of the 8 message halves (4 messages programmed 20 characters at a time). Pressing the RETURN button exits you from the PROGRAMMING MODE and into the MENU or RUN MODE.

If the current custom message is blank or needs to be changed, it is possible to program the custom message using the following procedure. Starting from the RUN MODE, enter the PROGRAMMING MODE by pressing the ACTION button to enter the MENU MODE. Then scroll through the categories until "EXT DISPLAY MSGS" is displayed and again press the ACTION button. This will bring up the external display message #1 first 20 characters. If the current message is shown as "NOT USED", press the RED or BLUE buttons to display the current message. Press and hold the ACTION button until a flashing cursor is displayed, then release the ACTION button. Use the RED and BLUE buttons to move through the displayable letters and characters. Once the desired character or letter is displayed, move to the next space by pressing the ACTION button. When the message is complete, press the RETURN button to return to the MENU or RUN MODE.

### V. TROUBLESHOOTING

PROBLEM /	POSITIVE /	NEGATIVE /
TEST	Y E S	NO
<ul> <li>Display does not</li> <li>show version</li> <li>information just</li> <li>after power-up.</li> <li>Verify proper connection of Display Communication Harness.</li> <li>Verify proper connection of Display Transformer Harness.</li> <li>Verify power is connected to machine and circuit is energized.</li> <li>Perform the following electrical test: Test the voltage between</li> </ul>	If electrical test is positive, replace/reconnect Display and retest. If this does not correct the problem, then reconnect all the wires between the green 10-pin connector and the Terminal Block and retest.	If electrical test is negative, proceed to the next test.
terminals 6 & 7 of Display Terminal Block for 24VAC. Test the voltage between terminals 3 & 4 of square 4- pin connector and terminal block of Display Transformer Harness for 24VAC.	If electrical test is positive, replace/reconnect Display Transformer Harness and retest.	If electrical test is negative, proceed to the next test.
Test the voltage between terminals 1 & 2 of square 4- pin connector of Display Transformer Harness for 120VAC.	If electrical test is positive, replace/reconnect Display Transformer Assembly and retest.	If electrical test is negative, proceed to the next test.
Test the voltage between terminals 1 & 5 of 12-pin connector of display Transformer Harness plugged into Main System Harness for 120VAC.	If electrical test is positive, replace/reconnect Display Transformer Harness and retest.	If electrical test is negative, Refer to the troubleshooting section of the ACW or Auto-Tec Manual.

PROBLEM /	POSITIVE /	NEGATIVE /
TEST	YES	NO
<ul> <li>Display shows</li> <li>version at power</li> <li>up, but then</li> <li>remains blank.</li> <li>Verify proper connection of Display Transformer Harness.</li> <li>Verify proper connection of Display Communication Harness.</li> <li>Verify serial communications by pressing a wash selection button to see if any information is displayed on the External Display.</li> </ul>	<ul> <li>If any information is displayed on the External Display, then verify that one of the following is true:</li> <li>At least one custom message half, set to a message other than "NOT USED", contains characters other than blank spaces.</li> <li>If all External Display messages are set to "NOT USED", at least one of the ACW Controller Welcome Messages must contain characters other than blank spaces.</li> </ul>	If no information is displayed on the External Display, proceed to the next test.
Test the voltage between terminals 8 & 9 of Display Terminal Block for +12VDC or –12VDC.	If either +12VDC or –12VDC is obtained, then proceed to Test A.	If not, proceed to Test B.
A) Test the voltage between terminals 8 & 9 of the green 10-pin connector for +12VDC or –12VDC.	If either +12VDC or –12VDC is obtained, replace/reconnect the Display Assembly and retest.	If not, reconnect all the wires between the Terminal Block and the green 10-pin connector and retest.
<ul> <li>B) Test the voltage between terminals 2 &amp; 3 Of the Display Communications Harness 4-pin connector for +12VDC or -12VDC.</li> </ul>	If either +12VDC or –12VDC is obtained, replace/reconnect the Display Communications Harness and retest.	If not, proceed to the next test.
Test the voltage between terminals 19 & 16 of the 22- pin edge connector at the top of the ACW Controller (with the harness plugged in) for +12VDC or -12VDC.	If either +12VDC or –12VDC is obtained, replace/reconnect the Display Communications Harness and retest.	If not, replace/reconnect the ACW Controller and retest.

PROBLEM /	POSITIVE /	NEGATIVE /
TEST	Y E S	ΝΟ
DISPLAY SHOWS MESSAGES WHILE IN STANDBY.	If yes, verify that at least one custom message half, set to a message other than "NOT USED", contains characters other than blank spaces. If the messages displayed are different than the ACW Welcome Messages but still not correct, refer to the programming section of this manual.	If no, verify that all External Display Messages are set to "NOT USED" and at least one of the ACW Controller Welcome Messages contains characters other than blank spaces. For information on programming ACW Welcome Messages, refer to the programming section of the ACW Manual.
• Are the desired messages different than the ACW Controllers Welcome Messages?		
<ul> <li>HOPPER MALFUNCTIONS</li> <li>WHEN DISPLAY</li> <li>TRANSFORMER HARNESS</li> <li>INSTALLED.</li> <li>Verify proper connection of Display Transformer Harness.</li> <li>Verify proper connection of Display Communications Harness.</li> <li>Verify correct ACW system operation by removing the Display Transformer Harness, reconnecting the system as before, and testing for proper Hopper operation.</li> </ul>	If ACW is operating correctly, replace/reconnect the Display Transformer Harness.	If the ACW is not operating correctly, refer to the troubleshooting section of the ACW Manual.

#### LIMITED WARRANTY AGREEMENT OF HAMILTON MANUFACTURING CORP.

Hamilton Manufacturing Corp., an Ohio Corporation, ("Seller") warrants to Purchaser that all new equipment shall be free from defects in material and factory workmanship for a period of one (1) year from the original shipping date. Hamilton Manufacturing Corp. further warrants if any part of said new equipment in Seller's sole opinion, requires replacement or repair due to a defect in material or factory workmanship during said period, Seller will repair or replace said new equipment. Purchaser's remedies and the liabilities and obligations of Seller herein shall be limited to repair or replacement of the equipment as Seller may choose, and Seller's obligation to remedy such defects shall not exceed the Purchaser's original cost for the equipment. Purchaser EXPRESSLY AGREES this is the EXCLUSIVE REMEDY under this warranty. There are no other express or implied warranties which extend beyond the face hereof. All warranty repair service must be performed by either a Factory Trained Service Representative or **HAMILTON MANUFACTURING CORP.**, 1026 Hamilton Drive, Holland, Ohio 43528 PHONE (419) 867-4858 or (800) 837-5561, FAX (419) 867-4867.

The limited warranty for new equipment is conditioned upon the following:

- 1. The subject equipment has not, in the Seller's sole opinion, been subjected to: accident, abuse, misuse, vandalism, civil disobedience, riots, acts of God, natural disaster, acts of war or terrorism.
- 2. The Seller shall not be liable for any expense incurred by Purchaser incidental to the repair or replacement of equipment and Purchaser shall assume full responsibility for any freight or shipping charges.
- 3. The coverage of this warranty shall not extend to expendable parts.
- 4. Purchaser shall have a warranty registration card on file with Seller prior to any claim in order for warranty protection to apply.
- 5. No warranty coverage is applicable to any equipment used for currency other than that specified at the time of the purchase.
- 6. Seller expressly disclaims any warranty that counterfeit currency will not activate said equipment.
- 7. Seller expressly disclaims any warranty for any losses due to bill manipulation or theft or loss of cash under any circumstances.
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Seller further warrants all repair or service work performed by a factory trained representative or Hamilton Manufacturing Corp. for a period of ninety (90) days from the date the repair or service work was performed. Purchaser's remedies and the liabilities and obligations of Seller herein shall be limited to repair or replacement of equipment as Seller may choose, and Seller's obligation to remedy such defects shall not exceed the Purchaser's depreciated value of the equipment. Purchaser EXPRESSLY AGREES this is an EXCLUSIVE REMEDY under this warranty. There are no other express or implied warranties on repair or service work performed by a factory trained representative or Hamilton Manufacturing Corp. which extend beyond the face hereof.

The limited warranty for repair and service work is conditioned upon the following:

- 1. The subject equipment has not, in the Seller's sole opinion, been subjected to: accident, abuse, misuse, vandalism, civil disobedience, riots, acts of God, natural disaster, acts of war or terrorism.
- 2. The Seller shall not be liable for any expense incurred by Purchaser incidental to the repair or replacement of equipment and Purchaser shall assume full responsibility for any freight or shipping charges.
- 3. The coverage of this warranty shall not extend to expendable parts.
- 4. Purchaser shall have a warranty registration card on file with Seller prior to any claim in order for warranty protection to apply.
- 5. No warranty coverage is applicable to any equipment used for currency other than that specified at the time of the purchase.
- 6. Seller expressly disclaims any warranty that counterfeit currency will not activate said equipment.
- 7. Seller expressly disclaims any warranty for any losses due to bill manipulation or theft or loss of cash under any circumstances.
- 8. No person or entity other than a factory trained representative or Hamilton Manufacturing Corp. has performed or attempted to perform the subject repair or service.
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